



Technology Requirements for Virtual/Blended Programs & Online Classes

Students taking virtual / blended programs, and or online classes, are required to have the required technology listed below:

Computers/Laptop:

We recommend using a Windows-based desktop or laptop computer for your classes.

Minimum requirements for best experience:

- A Windows-based PC is recommended
- While the minimum necessary RAM memory required is 4 GB (gigabytes), we recommend that you have at least 8 GB (gigabytes) of RAM memory
- Desktop/Laptop - Ensure your computer has 30GB, or more, free storage space.
- You will need to have a webcam/headset with a microphone to participate in online classes and or examinations as applicable. If you don't have a headset, you'll need to have a separate microphone (built-in on many notebooks) & computer speakers.
- If you are using your cell phones or tablets, it is recommended to be 3 years old or newer.

Operating Systems

- Windows 10 or Windows 11
- Mac – some of the software may not work on the Mac. In addition, you will find a number of features that may be absent, or in different locations, in Mac applications. Specifically, if you are taking any courses that require Microsoft Access, or Microsoft Publisher, these applications are not available for Apple Mac computers. It's recommended that students use a Windows-based laptop/desktop computer.
- iOS (iPhone/iPad) - Current within the two most recent versions
- Chromebook computers will not work for your courses
- Any other technologies, other than the ones specifically listed above are not recommended and will not have the application versions necessary for our courses.

Home Internet Requirements

- The minimum recommendation for your home internet speed is 5 Mbps download, 1 Mbps upload
- For optimal speed efficiency internet speed should be 10 Mbps download, 5 Mbps upload or greater
- Ensure you check your internet speed
- Processor: 1 GHz or faster
- Screen resolution: 1280 x 1024 pixels, or higher

IMPORTANT: If you are using a satellite internet provider (like Starlink), you may experience timeouts, IP address issues, session problems, or problematic mail issues caused by latency. Please try to use a different provider when accessing Blackboard Learn.

NOTE: As a student at our college, you may be eligible to download a special student version of Microsoft Office 365 for students. You will receive information on how to apply for, and install, this student Office 365 in your first Computer Concepts class.



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SBC College Learning Management System

SBC College uses Blackboard (BB) as its Learning Management System (LMS).

Students taking full programs are required to attend the mandatory tutorial session on how to navigate Blackboard. This session is conducted during orientation.

Link to Blackboard: <https://sbccollege.blackboard.com/>

Use this link to learn more about Blackboard: <https://help.blackboard.com/Learn/Student>

Want to download the BB app to your cell phone? Check your app store. Some software may not work on your cell phones so ensure you have a desktop/laptop for your classes.

Supported Browsers for Blackboard Collaborate

Collaborate supports only the most recent two stable channel releases of browsers

Browser	Desktop	Mobile
Google Chrome™	Windows®, macOS, Ubuntu	Android™
Firefox® *Firefox ESR not supported*	Windows, macOS	Not supported
Safari®	macOS 10.13+	iOS® 14+, iPadOS
Microsoft Edge®	Windows, macOS	Android, iOS

NOTE: Mac computers are not recommended as some of the software may not run properly.

Certified Browsers and Operating Systems

Blackboard Collaborate is regularly certified against the following combinations of browsers and operating systems. These combinations also reflect the areas of strongest support.

Browser	Desktop OS	Mobile OS
Google Chrome	Windows 10 & 11, macOS 10.14+	Android 9+
Firefox	Windows 10 & 11, macOS 10.14+	Not supported
Safari	MacOS 10.14+	iOS 14+
Microsoft Edge	Windows, macOS	Android, iOS

NOTE: Mac computers are not recommended as some of the software may not run properly.

https://help.blackboard.com/Collaborate/Ultra/Participant/Get_Started/Browser_Support